

CAROLINE L. OSBORNE
Professor of Law and Director
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https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=907671

ACADEMIC EXPERIENCE

West Virginia University College of Law, Morgantown, WV 2018 to present
Professor of Law and Director of the Law Library
(Tenured)

- Develop a suite of library services in support of the teaching, scholarship, and outreach mission of West Virginia University College of Law and West Virginia University. Services designed to support faculty include research support for the College of Law faculty, a library research assistant dedicated to faculty projects, a research assistant training program, curated current awareness newsletter services, and a cutting-edge scholarly communications program. Services developed to support student needs include the creation of an exam repository, a legal technology certificate program, increased library programming, the creation of a YouTube channel with instructional video content, and support for student organizations.
- Support and promote excellence in content creation and digitization of existing content by the library consistent with the mission of the College of Law. Instructional video content created is published on the library's YouTube channel. Other content created includes the development of an extensive collection of research guides. Digitization initiatives include the development of an institutional repository featuring the *West Virginia Law Review*, faculty scholarship, and ten other content areas.
- Enhance community and connection with the West Virginia bench and bar through the development of the Attorney Services Program in support of the University's land grant mission. This service serves the bench and bar providing reference support, document delivery, and access to the Library's print and digital collection. To best serve solo and small firm practitioners, the fee schedule for document delivery was reduced or eliminated.
- Provide leadership and strategic direction in information literacy instruction. This instruction included revamping a one-credit Introduction to Legal Research class and an increase in the Advanced Legal Research course offerings. This new structure utilizes multiple forms of formative and summative assessment and addresses legal analysis in the context of legal research, the research process, legal authority, and the creation of a research plan.

- Champion diversity, access, understanding, and knowledge through the development of the Racial Justice Collection. This collection includes materials to encourage engagement, awareness, and understanding and targets topics of gender, sex, class, LGBTQ+ studies, indigenous studies, settler colonialism studies, and the environment.
- Provide leadership and direction through the strategic planning process. Develop strategic initiatives that focus on library service to the College of Law, University, community, and state and result in the strategic map. Assess library services responding to changing needs and availability of resources. An assessment of the services developed in support of the strategic map was completed in June 2023 and is available at https://researchrepository.wvu.edu/lawlibrary_annualreports/5/.

Washington and Lee University School of Law, Lexington, VA 2007 to 2018

Assistant Dean of Legal Information Services and

Professor of Legal Research, 2009 to June 2018

Research and Instructional Services Librarian and

Lecturer in Law, 2007-2009

- Led and directed a team of approximately 25 professionals, paraprofessionals, students, and teaching assistants in the law library and faculty support departments. Increased the number of dual-degreed librarians by strategically realigning library resources and eliminating obsolete workflows.
- Realigned law library, faculty travel, faculty support, and student organization expenses to address the budget deficit.
- Engaged with architects, design teams, and building committee to transform and update the library space to meet the needs of the current generation while remaining within the existing footprint of the library. The renovation included the installation of gender-neutral restrooms and achieved disability access.
- Maintained nationally recognized W&L Law Journal Rankings.
- Developed an institutional repository to promote legal scholarship and preservation of information. Became the fourteenth bepress law repository to reach 1,000,000 downloads.
- Expanded quality research support for faculty scholarship by creating the McThenia Research Assistant pool.
- Created enhanced current awareness vehicle for students and faculty through the Student News Awareness Program (S.N.A.P.) and faculty current awareness program by utilizing a news aggregator. This initiative resulted in the creation and dissemination of a highly individualized newsletter for faculty members and provided students with timely access to the news of the week.
- Promoted the importance of reading for pleasure by establishing the Washington and Lee Law Reads program. The first two featured selections were *To Kill a Mockingbird* and *All*

the President's Men. Each event culminated in a panel discussion featuring noted experts from multiple disciplines within the University.

- Promoted legal education and community through the design of a new undergraduate course offering, *Introduction to the Legal Profession*. This course was conceived for undergraduates in Washington & Lee's innovative spring term semester.
- Created the Student Library Committee to promote communication and feedback on library initiatives.
- Digitized materials from the Powell and Law School Archives, Virginia Board of Bar Examiners, and Virginia Supreme Court Records to create discoverable content available via a simple Google search.
- Structured and implemented strategic plans designed to support the missions of the law school and its library.

University of Richmond School of Law, Richmond, VA 2004 - 2007
Reference and Research Services Librarian

University of North Carolina at Chapel Hill, Chapel Hill, NC 2003
Katherine R. Everette Law Library, Intern and Faculty Research Library Assistant

COURSES TAUGHT

Copyright Law, Cultural Property Law, Introduction to Legal Research, Advanced Legal Research, Introduction to the Legal Profession

Additional teaching interests extend to Property Law, Art Law, and Contracts

EDUCATION

University of North Carolina at Chapel Hill, Chapel Hill, NC 2003
M.S.L.S.

Emory University School of Law, Atlanta, GA 1992
LL.M. in Taxation
Merit Scholar 1991 - 1992

University of Richmond, Richmond, VA 1991
J.D.

University of Richmond Law Review
The McNeill Law Honor Society — invitation extended to the top 10% by class rank
Merit Scholar 1989 - 1991
American Jurisprudence Book Award — Civil Procedure II

AWARDS AND GRANTS

American Association of Law Libraries Special Interest Section Frederick Charles Hicks Award for Outstanding Contributions to Academic Law Librarianship (2023).

American Association of Law Libraries Lexis Research Grant (2023).

American Association of Law Libraries Special Interest Section Outstanding Article Award – Caroline L. Osborne and Stephanie Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work*. 39 LEGAL REF. SERVICES Q. 283 (2020).

American Association of Law Libraries Law Library Publications Award, Print Division — The Library at Washington and Lee University School of Law Lexington, VA, *Celebrating Scholarship at W&L* (2016).

American Association of Law Libraries Academic Libraries Special Interest Section Outstanding Article Award — James M. Donovan, Carol A. Watson, and Caroline L. Osborne, *The Open Access Advantage for American Law Reviews*, 1 JPTOS 1 (2015).

SCHOLARSHIP

Works in Progress:

Articles:

The First Amendment and Censorship of the Good, the Bad, the Ugly: Preserving a Culture's Whole Story as an Obligation of our Cultural Organizations Viewed Through the Lens of the First Amendment

This article employs the First Amendment as a tool to avoid censorship and balance the practical realities of maintain difficult collections.

Scholarly Impact and Access to Resources

This article uses an empirical approach to evaluate the value of scholarly impact metrics based on access to resources.

Essay:

Andy Warhol Foundation for the Visual Arts, Inc. v. Goldsmith, a Narrow Ruling or a Transformational Decision?

This essay explores the impact of the recent 2023 U.S. Supreme Court decision regarding factor one of the fair use analysis, transformative use.

Articles:

Caroline L. Osborne, *Copyright, Pandemics, and Emergencies: When Desperate Times Dictate Contextual Responses* 24 SMU SCI. & TECH. L. REV. 200 (2021).

Caroline L. Osborne and Stephanie Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work*. 39 LEGAL REF. SERVICES Q. 283 (2020).

Caroline L. Osborne, *A Research Tool is Not Law: A Response to Code Revision Commission v. Public.Resource.Org, Inc.* 28 TEXAS INTELL. PROP. L. J. (2019).

Caroline L. Osborne and Stephanie C. Miller, *Curricular Changes in Legal Research Instruction: An Empirical Study*, 37 LEGAL REF. SERVICES Q. 97 (2018).

Caroline L. Osborne, *International Investment Laws and Alternative Dispute Resolution: A Guide to Web Based Resources*, 46 INT'L. J. LEGAL INFO. 181 (2018).

Caroline L. Osborne, *Programming to Promote Information Literacy in the Era of Fake News*, 35 INT'L. J. LEGAL INFO. 46 (2018).

Caroline L. Osborne, *The Legal Research Plan, and the Research Log: An Examination of the Role of the Research Plan and Research Log in the Research Process*, 35 LEGAL REF. SERVICES Q. 179 (2016).

Caroline L. Osborne, *The State of Legal Research Education: A Survey of First Year Legal Research Programs or 'Why Johnny and Jane Cannot Research,'* 108 LAW LIBR. J. 403 (2016).

James M. Donovan, Carol A. Watson, & Caroline L. Osborne, *The Open Access Advantage for American Law Reviews*, 1 JPTOS 1 (2015).

Caroline L. Osborne, *A Methodical Approach to Legal Research: The Legal Research Plan, an Essential Tool for Today's Law Student and New Attorney*, 32 LEGAL REF. SERVICES Q. 54 (2013).

Books and Book Chapters:

CAROLINE L. OSBORNE, SOURCES AND SEARCH STRATEGIES OF LEGAL RESEARCH (2023).

Caroline L. Osborne and Stephanie C. Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create and Informed Story of a Scholar's Work*, CITATION AND THE LAW: A YALE LAW SCHOOL SYMPOSIUM (Michael Chiorazzi, ed., AALL Publication Series No. 86) (2022).

Caroline L. Osborne, Chapter 8, *Legal Periodicals, Indexes, Directories, and Statistical Information*, in A GUIDE TO LEGAL RESEARCH IN VIRGINIA (Virginia CLE Publications 8th ed. 2017).

Caroline L. Osborne et al., Appendix C to THE BOULDER STATEMENTS ON LEGAL RESEARCH EDUCATION: THE INTERSECTION OF INTELLECTUAL AND PRACTICAL SKILLS (Susan Nevelow Mart ed. 2014).

Edited Works:

INT'L J. LEGAL INFO., Book Review Editor, Volume 47, Issue 3., Winter 2019 to present.

Other:

Caroline Osborne, SOURCES AND STRATEGIES OF LEGAL RESEARCH: AN OPEN EDUCATIONAL RESOURCE *Fall 2022*.

Caroline L. Osborne, *Ask a Director: Reporting Accomplishments*, 22 AALL SPECTRUM 36 (2018).

Caroline L. Osborne, Amy Eaton, & Carol Watson, *Securing Professional Development: Getting to Yes*, 22 AALL SPECTRUM 14 (2018).

Caroline L. Osborne, *Hashtag Information: Research in the Era of Social Media*, 66 VA. LAW. 47 (2018).

Caroline L. Osborne, *Identification of Trends in the Teaching of Legal Research* (unpublished Master's Thesis, U. of North Carolina at Chapel Hill, 2003) (copy on file with the School of Information and Library Sciences, available at <http://ils.unc.edu/mspapers/2902.pdf>).

Caroline L. Osborne & Jennifer Rinalducci, *Evaluation of Web-Based Resources within the Art History Discipline*. Technical Report, School of Information and Library Science, the University of North Carolina at Chapel Hill (2002) (available at <http://sils.unc.edu/research/publications/reports/TR-2002-04.pdf>).

PRESENTATIONS, WORKSHOPS, CONFERENCES, & OTHER INVITATIONS

Creating the Scholar's Narrative Using Impact Metrics, Lillian Goldman Law Library Speaker Series, Yale University School of Law, Invited Workshop, Virtual, April 26, 2023.

Assessment Methods as Decision-Making Tools, American Association of Law Libraries Academic Law Libraries Special Interest Section Webinar *Coffee Talk* sponsored by the ALL-SIS Continuing Education Committee, Zoom, April 24, 2023.

The Evolution of the Flipped Classroom: Lessons Learned Through a Pandemic, Southeastern Association of Law Schools, Richmond, Virginia, March 10, 2023.

Building an Advanced Scholarly Communications Program, Southeastern Association of Law Schools, Richmond, Virginia, March 10, 2023.

Preparing for the NextGen Bar Exam, Southeastern Association of Law Schools, Richmond, Virginia, March 11, 2023.

Status and Tenure: Understanding Status, American Association of Law Libraries Academic Law Libraries Special Interest Section Webinar *Coffee Talk* sponsored by the ALL-SIS Continuing Education Committee, December 5, 2022.

Writing Connections Workshop: Collaboration and Creativity: First-Year Legal Research in 2022, Invited Panelist, Southeastern Association of Law Schools, Destin, Florida, July 31, 2022.

Challenges and Opportunities: Hot Topics Facing Today's Law Library, Discussion Group, Southeastern Association of Law Schools, Destin, Florida, July 31, 2022.

Academic Support and Technology: Online Technology: Who Should Own the Course Content Created for Online Delivery/ Copyright Issues Part II American Association of Law Schools 2022 Annual Meeting, Virtual Meeting January 7, 2022.

Lessons Learned from the Pandemic, Discussion Group, Southeastern Association of Law Schools, Amelia Island, Florida, July 29, 2021

Citation and the Law Symposium, Yale Law School, Virtual Conference, April 22 - 23, 2021

West Virginia Law Review Symposium 2021, *Artificial Intelligence and the Law, Day Two Introduction*, Virtual Conference, February 26, 2021

Future-proofing the Law Library – Effectively Incorporate future-proofing into Strategic Planning, Discussion Group, Southeastern Association of Law Schools, Virtual Conference, August 8, 2020

Problematic Collections: Digitization Surprises, Access, and Privacy, American Association of Law Libraries, Virtual Conference, July 2020

The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work, KRELL Workshop Series University of North Carolina, Virtual Workshop, April 6, 2020

Providing Non-Traditional Library Services: A Bridge Too Far or Part of a Responsive Relationship, Southeastern Association of Law Schools, Discussion Group, Boca Raton, FL August 3, 2019

Maximizing Your Faculty's Scholarly Impact: Techniques to Increase Findability, American Association of Law Libraries, Washington, DC, July 16, 2019

Lessons Learned, Teaching the Teachers Conference, Atlanta, GA, May 31, 2019

The Law School Roaring Twenties/Great Depression: The View from the Director's Suite on the Challenges Facing Law Schools and Law Libraries in the 21st Century, Southeastern Chapter of American Association of Law Libraries, Hot Springs, VA, March 22, 2019

Reaping the Benefits of Mentors and Trusted Advisors, Southeastern Chapter of American Association of Law Libraries, Institute, Hot Springs, VA, March 21, 2019

Law Libraries and Technology Disruption in Legal Information, Legal Education, and the Practice of Law, Discussion Group, Southeastern Association of Law Schools, Ft. Lauderdale, FL, August 2018

Fake News, Post—Truth, and Information Literacy, Panel, Southeastern Association of Law Schools, Nashville, TN, April 13, 2018

Information Literacy in a False/Fake News World, Panel, International Association of Law Libraries, Atlanta, GA, October 25, 2017

Funding Professional Development: Getting a Bigger Bang for Your Buck, Virginia Library Association, Norfolk, VA, October 12, 2017

Legal Research and Law Practice Technology Pedagogy, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, July 31, 2017

Maximizing Scholarly Impact, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, July 31, 2017

Show Me the Money: Funding Professional Development, American Association of Law Libraries, Austin, TX, July 17, 2017

An Inspired Classroom or Meeting: Re-inventing Yourself and Your Approach, Southeastern Chapter of American Association of Law Libraries, Raleigh, NC, March 31, 2017

The Alchemy of Your Career: Turning Straw into Gold, Virginia Library Association, Hot Springs, VA, October 27, 2016

Law Practice, Legal Technology, and Law Libraries, Panelist, Southeastern Association of Law Schools, Amelia Island, FL, August 9, 2016

Law Libraries and Legal Education — Financial Drain or Transformational Resource, Discussion Group, Southeastern Association of Law Schools, Amelia Island, FL, August 8, 2016

Accreditation Under the New ABA Standards, Society of Academic Law Library Directors, Northwestern Law School, Chicago, IL, July 7, 2016

Isn't This Class Just Dicta? Making Legal Research Relevant and Things You Wish You'd Known, Southeastern Chapter of American Association of Law Schools, Dallas, TX, April 14, 2016

Privacy and the Digital Collection: Best Practices, Southeastern Chapter of American Association of Law Libraries Institute, Lexington, KY, April 16, 2016

Privacy and the Digital Collection: Lessons Learned and Best Practices, Virginia Library Association, Richmond, VA, October 22, 2015

Libraries Adding Value: The Potential of the 21st Century Law Library, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, August 2, 2015

University of North Texas 2015 Open Access Symposia: *The Open Access Advantage for American Law Reviews*, University of North Texas, Dallas, TX, May 19, 2015

Open Access Institutional Repositories and Promotion of Faculty Scholarship, Discussion Group, Southeastern Association of Law Schools, Amelia Island, FL, August 5, 2014

The Risk, the Plan, the Payoff, Webinar, bepress, April 29, 2014

New Frontiers in Legal Research Education: Implementing Alternative Methods of Legal Research Instruction — One Year Later, Southeastern Chapter of American Association of Law Libraries, Knoxville, TN, April 5, 2014

Job Satisfaction: What Each of Us Do to Put it in Reach at Washington and Lee, Southeastern Chapter of American Association of Law Libraries, Knoxville, TN, April 3, 2014

The Necessity, the Plan, the Payoff: Implementing a Law Repository at Washington and Lee, Virginia Association of Law Libraries, October 25, 2013

The Risk, the Plan, the Payoff: Implementing a Law Repository at Washington and Lee, American Association of Law Libraries, Seattle, WA, July 14, 2013

Something Borrowed, Something Blue: Student Services for the Millennial Generation, Southeastern Chapter of American Association of Law Libraries, April 20, 2013

Bespoke Librarian: How to Craft Made-to-Order Faculty Services, Southeastern Chapter of American Association of Law Libraries, Decatur, GA, April 19, 2013

Finding Common Ground to Produce Practice Ready Graduates, Southeastern Chapter of American Association of Law Libraries, Institute, Decatur, GA, April 18, 2013

Boulder Conference on Legal Information: Scholarship and Teaching 2012, Harvard University, Cambridge, MA, July 19 - 21, 2012

Lexis Legal Research & Writing Summit April 25 - 26, 2011

Faculty Panel, Lexis-Nexis Law School Team Meeting, Ft. Lauderdale, FL, June 20 - 23, 2011

PROFESSIONAL MEMBERSHIPS AND SERVICE

Service to the Profession:

American Association of Law Schools 2009 to present
Scholarship Section, Executive Board Member, 2022 and 2023

The Order of the Coif
Secretary/Treasurer, 2022 to present
Executive Board, 2021 to present

Southeastern Association of Law Schools, Inc.
Past- President / Executive Board Member, 2022-2023
President, 2021 - 2022
Vice-President/President-Elect, 2020 - 2021

American Association of Law Libraries 2004 to present
Member, 2004
Copyright Committee, 2022 - 2025
AALL Mentor Program, 2020 - 2021; 2022 - 2023
Spectrum Article of the Year Award Jury, 2019 - 2020
Academic Law Libraries Special Interest Section 2016 to present
Chair/ Vice-Chair/ Past-Chair, 2016 - 2019
Continuing Status/Tenure Committee, Vice-Chair 2022; Chair 2023
Bylaws Presidential Task Force, 2015 - 2016
Chapter Summit Planning Committee Task Force, 2015 - 2016
Bylaws Committee, Chair/Vice-Chair 2009 - 2011

Southeastern Chapter of the American Association of Law Libraries 2004 to Present
Program Committee, 2022 - 2023
Nominations Committee, Chair 2021 - 2022
Local Arrangements Chair, 2019 Annual Meeting, 2017 - 2019
Bylaws Committee, Chair, 2016 - 2017
President/ Vice President/ Past President/ Board Member, 2014 - 2017

Virginia Association of Law Libraries 2004 to present
Director, 2021 - 2023

International Association of Law Libraries 2018 to present

International Journal of Legal Information 2018 to present
Book Review Editor

Society of Law Library Directors U.S. News /Library Metrics task force	2011 to present 2021
<i>Legal Information Review</i> , Board of Editors	2016 to 2019
Consortium of Southeastern Law Libraries Board of Directors and Secretary	2008 – 2010
American Bar Association Site Visits University of Missouri-Kansas City, March 2022 Drake University School of Law, February 2021 Faulkner Law School, February 2020 Ohio State University College of Law, October 2018 Fordham University School of Law, February 2016 Creighton School of Law, September 2016	
Virginia Continuing Legal Education Board Washington and Lee Law School member to the board governing Virginia CLE, a non-profit educational division of the Virginia Law Foundation	2009 to Spring 2018

Service to the University:

West Virginia University
Academic Transformation Committee, 2021 and 2022
Dean’s Search Committee, Fall 2020
Dean Review Committee, Spring 2020

West Virginia University College of Law
Academic Planning, 2019 – 2020; Fall 2021, 2022- 2023 (Chair)
Assessment Committee, 2020 - 2021; Fall 2021
Faculty Development, 2018 to present
Access to Justice Commission, 2019 to 2022
Scholarship Committee, 2018 - 2020
Appointments Committee, 2019 - 2020

Washington and Lee University
University Intellectual Property Standing Committee, 2015 - 2018
University Art Collections Committee, 2012 - 2018
Student Affairs Committee, 2017 - 2018
Provost Search Committee, 2012 - 2013

Washington and Lee University School of Law
Lectures and Awards Committee, 2016 - 2018
Post Graduate Fellowship Committee, 2016 - 2018
Faculty Library Committee, 2007 - 2016

Law Commencement, 2014
Self-Study Committee, 2014 - 2015
Law Building Committee, 2013 - 2015

University of Richmond School of Law
Career Services Search Committee, 2007
Curriculum Committee, 2004 - 2007

Service to the Community:

United Way of Lexington-Rockbridge, Virginia, Board of Directors 2008 - 2012

OTHER REPRESENTATIVE LEGAL EXPERIENCE

Cadwalader, Wickersham & Taft, New York, NY
Senior Associate

Kennedy Covington Lobdell & Hickman, LLP, Charlotte, NC
Senior Associate

Womble Carlyle Sandridge and Rice, PLLC, Winston-Salem, NC
Associate

Practice experience in the areas of leveraged finance, tax-exempt bond financings, real estate development, and opinion practice. Representative clients included Bank of America, First Union, MetLife Capital, and Wachovia.

BAR ADMISSIONS

North Carolina (1991, active) Georgia (1994, inactive) New York (2001, retired)