

CAROLINE L. OSBORNE

Associate Professor of Law and Director
West Virginia University College of Law
101 Law School Drive

caroline.osborne@mail.wvu.edu

https://works.bepress.com/caroline_osborne/

https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=907671

ACADEMIC EXPERIENCE

West Virginia University College of Law, Morgantown, WV 2018 to present
Associate Professor of Law and Director of the Law Library
Tenure anticipated – Spring 2023

Washington and Lee University School of Law, Lexington, VA 2007 to 2018
Assistant Dean of Legal Information Services and
Professor of Legal Research, 2010 to June 2018
Acting Law Librarian (Director) and Lecturer in Law, 2009 - 2010
Research and Instructional Services Librarian and
Lecturer in Law, 2007-2009

University of Richmond School of Law, Richmond, VA 2004 - 2007
Reference and Research Services Librarian

University of North Carolina at Chapel Hill, Chapel Hill, NC 2003
Katherine R. Everette Law Library, Intern and Faculty Research
Library Assistant

EDUCATION

University of North Carolina at Chapel Hill, Chapel Hill, NC 2003
M.S.L.S.

Emory University School of Law, Atlanta, GA 1992
LL.M. in Taxation
Merit Scholar 1991 - 1992

University of Richmond, Richmond, VA 1991
J.D.

University of Richmond Law Review
The McNeill Law Honor Society — invitation extended to the top 10% by class rank
Merit Scholar 1989 - 1991
American Jurisprudence Book Award — Civil Procedure II

AWARDS

American Association of Law Libraries Special Interest Section Frederick Charles Hicks Award for Outstanding Contributions to Academic Law Librarianship (2023).

American Association of Law Libraries Special Interest Section Outstanding Article Award – Caroline L. Osborne and Stephanie Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work*. 39 LEGAL REF. SERVICES Q. 283 (2020).

American Association of Law Libraries Law Library Publications Award, Print Division — The Library at Washington and Lee University School of Law Lexington, VA, *Celebrating Scholarship at W&L* (2016).

American Association of Law Libraries Academic Libraries Special Interest Section Outstanding Article Award—James M. Donovan, Carol A. Watson, and Caroline L. Osborne, *The Open Access Advantage for American Law Reviews*, 1 JPTOS 1 (2015).

SCHOLARSHIP

Articles:

Caroline L. Osborne, *Copyright, Pandemics, and Emergencies: When Desperate Times Dictate Contextual Responses* 24 SMU SCI. & TECH. L. REV. 200 (2021).

Caroline L. Osborne and Stephanie Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work*. 39 LEGAL REF. SERVICES Q. 283 (2020).

Caroline L. Osborne, *A Research Tool is Not Law: A Response to Code Revision Commission v. Public.Resource.Org, Inc.* 28 TEXAS INTELL. PROP. L. J. (2019).

Caroline L. Osborne and Stephanie C. Miller, *Curricular Changes in Legal Research Instruction: An Empirical Study*, 37 LEGAL REF. SERVICES Q. 97 (2018).

Caroline L. Osborne, *International Investment Laws and Alternative Dispute Resolution: A Guide to Web Based Resources*, 46 INT'L. J. LEGAL INFO. 181 (2018).

Caroline L. Osborne, *Programming to Promote Information Literacy in the Era of Fake News*, 35 INT'L. J. LEGAL INFO. 46 (2018).

Caroline L. Osborne, *The Legal Research Plan and the Research Log: An Examination of the Role of the Research Plan and Research Log in the Research Process*, 35 LEGAL REF. SERVICES Q. 179 (2016).

Caroline L. Osborne, *The State of Legal Research Education: A Survey of First Year Legal Research Programs or 'Why Johnny and Jane Cannot Research,'* 108 LAW LIBR. J. 403 (2016).

James M. Donovan, Carol A. Watson, & Caroline L. Osborne, *The Open Access Advantage for American Law Reviews*, 1 JPTOS 1 (2015).

Caroline L. Osborne, *A Methodical Approach to Legal Research: The Legal Research Plan, an Essential Tool for Today's Law Student and New Attorney*, 32 LEGAL REF. SERVICES Q. 54 (2013).

Books and Book Chapters:

CAROLINE L. OSBORNE, SOURCES AND SEARCH STRATEGIES OF LEGAL RESEARCH (2023).

Caroline L. Osborne and Stephanie C. Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create and Informed Story of a Scholar's Work*, CITATION AND THE LAW: A YALE LAW SCHOOL SYMPOSIUM (Michael Chiorazzi, ed., AALL Publication Series No. 86) (2022).

Caroline L. Osborne, Chapter 8, *Legal Periodicals, Indexes, Directories and Statistical Information*, in A GUIDE TO LEGAL RESEARCH IN VIRGINIA (Virginia CLE Publications 8th ed. 2017).

Caroline L. Osborne et al., Appendix C to THE BOULDER STATEMENTS ON LEGAL RESEARCH EDUCATION: THE INTERSECTION OF INTELLECTUAL AND PRACTICAL SKILLS (Susan Nevelow Mart ed. 2014).

Edited Works:

INT'L J. LEGAL INFO., Book Review Editor, Volume 47, Issue 3., Winter 2019 to present.

Other:

Caroline Osborne, SOURCES AND STRATEGIES OF LEGAL RESEARCH: AN OPEN EDUCATIONAL RESOURCE *Fall 2022*.

Caroline L. Osborne, *Ask a Director: Reporting Accomplishments*, 22 AALL SPECTRUM 36 (2018).

Caroline L. Osborne, Amy Eaton, & Carol Watson, *Securing Professional Development: Getting to Yes*, 22 AALL SPECTRUM 14 (2018).

Caroline L. Osborne, *Hashtag Information: Research in the Era of Social Media*, 66 VA. LAW. 47 (2018).

Caroline L. Osborne, *Identification of Trends in the Teaching of Legal Research* (unpublished Master's Thesis, U. of North Carolina at Chapel Hill, 2003) (copy on file with the School of Information and Library Sciences, available at <http://ils.unc.edu/mspapers/2902.pdf>).

Caroline L. Osborne & Jennifer Rinalducci, *Evaluation of Web-Based Resources within the Art History Discipline*. Technical Report, School of Information and Library Science, the University of North Carolina at Chapel Hill (2002) (available at <http://sils.unc.edu/research/publications/reports/TR-2002-04.pdf>).

Works in Progress:

The First Amendment and Censorship of the Good, the Bad, the Ugly: Preserving a Culture's Whole Story as an Obligation of our Cultural Institutions Viewed Through the Lens of the First Amendment

This article explores responses to difficult items held in library special and archival collections through the lens of censorship, the First Amendment, and an obligation to the future.

Scholarly Impact and Status: Access to Resources

In a time where equity is a common topic of conversation, tenure is under assault, and discussions of unitary tenure are frequent, this article explores scholarly impact disparities based on status.

Open Access Citations, A Growth Industry?

This article uses empirical analysis to consider the practice of citation to the open access form of scholarship in repositories such as SSRN and institutional repositories.

PRESENTATIONS, WORKSHOPS, CONFERENCES, & OTHER INVITATIONS

Creating the Scholar's Narrative Using Impact Metrics, Lillian Goldman Law Library Speaker Series, Yale University School of Law, Invited Workshop, Virtual, April 26, 2023.

Assessment Methods as Decision-Making Tools, American Association of Law Libraries Academic Law Libraries Special Interest Section Webinar *Coffee Talk* sponsored by the ALL-SIS Continuing Education Committee, Zoom, April 24, 2023.

The Evolution of the Flipped Classroom: Lessons Learned Through a Pandemic, Southeastern Association of Law Schools, Richmond, Virginia, March 10, 2023.

Building an Advanced Scholarly Communications Program, Southeastern Association of Law Schools, Richmond, Virginia, March 10, 2023.

Preparing for the NextGen Bar Exam, Southeastern Association of Law Schools, Richmond, Virginia, March 11, 2023.

Status and Tenure: Understanding Status, American Association of Law Libraries Academic Law Libraries Special Interest Section Webinar *Coffee Talk* sponsored by the ALL-SIS Continuing Education Committee, December 5, 2022.

Writing Connections Workshop: Collaboration and Creativity: First-Year Legal Research in 2022, Invited Panelist, Southeastern Association of Law Schools, Destin, Florida, July 31, 2022.

Challenges and Opportunities: Hot Topics Facing Today's Law Library, Discussion Group, Southeastern Association of Law Schools, Destin, Florida, July 31, 2022.

Academic Support and Technology: Online Technology: Who Should Own the Course Content Created for Online Delivery/ Copyright Issues Part II American Association of Law Schools 2022 Annual Meeting, Virtual Meeting January 7, 2022.

Lessons Learned from the Pandemic, Discussion Group, Southeastern Association of Law Schools, Amelia Island, Florida, July 29, 2021

Citation and the Law Symposium, Yale Law School, Virtual Conference, April 22 - 23, 2021

West Virginia Law Review Symposium 2021, *Artificial Intelligence and the Law, Day Two Introduction*, Virtual Conference, February 26, 2021

Future-proofing the Law Library – Effectively Incorporate future-proofing into Strategic Planning, Discussion Group, Southeastern Association of Law Schools, Virtual Conference, August 8, 2020

Problematic Collections: Digitization Surprises, Access, and Privacy, American Association of Law Libraries, Virtual Conference, July 2020

The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work, KRELL Workshop Series University of North Carolina, Virtual Workshop, April 6, 2020

Providing Non-Traditional Library Services: A Bridge Too Far or Part of a Responsive Relationship, Southeastern Association of Law Schools, Discussion Group, Boca Raton, FL August 3, 2019

Maximizing Your Faculty's Scholarly Impact: Techniques to Increase Findability, American Association of Law Libraries, Washington, DC, July 16, 2019

Lessons Learned, Teaching the Teachers Conference, Atlanta, GA, May 31, 2019

The Law School Roaring Twenties/Great Depression: The View from the Director's Suite on the Challenges Facing Law Schools and Law Libraries in the 21st Century, Southeastern Chapter of American Association of Law Libraries, Hot Springs, VA, March 22, 2019

Reaping the Benefits of Mentors and Trusted Advisors, Southeastern Chapter of American Association of Law Libraries, Institute, Hot Springs, VA, March 21, 2019

Law Libraries and Technology Disruption in Legal Information, Legal Education, and the Practice of Law, Discussion Group, Southeastern Association of Law Schools, Ft. Lauderdale, FL, August 2018

Fake News, Post—Truth, and Information Literacy, Panel, Southeastern Association of Law Schools, Nashville, TN, April 13, 2018

Information Literacy in a False/Fake News World, Panel, International Association of Law Libraries, Atlanta, GA, October 25, 2017

Funding Professional Development: Getting a Bigger Bang for Your Buck, Virginia Library Association, Norfolk, VA, October 12, 2017

Legal Research and Law Practice Technology Pedagogy, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, July 31, 2017

Maximizing Scholarly Impact, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, July 31, 2017

Show Me the Money: Funding Professional Development, American Association of Law Libraries, Austin, TX, July 17, 2017

An Inspired Classroom or Meeting: Re-inventing Yourself and Your Approach, Southeastern Chapter of American Association of Law Libraries, Raleigh, NC, March 31, 2017

The Alchemy of Your Career: Turning Straw into Gold, Virginia Library Association, Hot Springs, VA, October 27, 2016

Law Practice, Legal Technology, and Law Libraries, Panelist, Southeastern Association of Law Schools, Amelia Island, FL, August 9, 2016

Law Libraries and Legal Education — Financial Drain or Transformational Resource, Discussion Group, Southeastern Association of Law Schools, Amelia Island, FL, August 8, 2016

Accreditation Under the New ABA Standards, Society of Academic Law Library Directors, Northwestern Law School, Chicago, IL, July 7, 2016

Isn't This Class Just Dicta? Making Legal Research Relevant and Things You Wish You'd Known, Southeastern Chapter of American Association of Law Schools, Dallas, TX, April 14, 2016

Privacy and the Digital Collection: Best Practices, Southeastern Chapter of American Association of Law Libraries Institute, Lexington, KY, April 16, 2016

Privacy and the Digital Collection: Lessons Learned and Best Practices, Virginia Library Association, Richmond, VA, October 22, 2015

Libraries Adding Value: The Potential of the 21st Century Law Library, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, August 2, 2015

University of North Texas 2015 Open Access Symposia: *The Open Access Advantage for American Law Reviews*, University of North Texas, Dallas, TX, May 19, 2015

Open Access Institutional Repositories and Promotion of Faculty Scholarship, Discussion Group, Southeastern Association of Law Schools, Amelia Island, FL, August 5, 2014

The Risk, the Plan, the Payoff, Webinar, bepress, April 29, 2014

New Frontiers in Legal Research Education: Implementing Alternative Methods of Legal Research Instruction — One Year Later, Southeastern Chapter of American Association of Law Libraries, Knoxville, TN, April 5, 2014

Job Satisfaction: What Each of Us Do to Put it in Reach at Washington and Lee, Southeastern Chapter of American Association of Law Libraries, Knoxville, TN, April 3, 2014

The Necessity, the Plan, the Payoff: Implementing a Law Repository at Washington and Lee, Virginia Association of Law Libraries, October 25, 2013

The Risk, the Plan, the Payoff: Implementing a Law Repository at Washington and Lee, American Association of Law Libraries, Seattle, WA, July 14, 2013

Something Borrowed, Something Blue: Student Services for the Millennial Generation, Southeastern Chapter of American Association of Law Libraries, April 20, 2013

Bespoke Librarian: How to Craft Made-to-Order Faculty Services, Southeastern Chapter of American Association of Law Libraries, Decatur, GA, April 19, 2013

Finding Common Ground to Produce Practice Ready Graduates, Southeastern Chapter of American Association of Law Libraries, Institute, Decatur, GA, April 18, 2013

Boulder Conference on Legal Information: Scholarship and Teaching 2012, Harvard University, Cambridge, MA, July 19 - 21, 2012

Lexis Legal Research & Writing Summit April 25 - 26, 2011

Faculty Panel, Lexis-Nexis Law School Team Meeting, Ft. Lauderdale, FL, June 20 - 23, 2011

COURSES TAUGHT

West Virginia University College of Law

Copyright Law	2020, Fall 2022
Cultural Property Law	2019, 2021, 2023
Introduction to Legal Research	2018 to 2022
Geneva Summer Program: Business and Human Rights	2023 Summer
Washington and Lee University School of Law	
Introduction to the Legal Profession (Spring Term undergraduate course)	2015 and 2017
Copyright Law	2017
Legal Research I	2015 to 2018
Advanced Legal Research	2007 to 2016
Burks Scholar Legal Research Program	2008 to 2018
University of Richmond School of Law	
Legal Research I and II	2004 – 2007

PROFESSIONAL MEMBERSHIPS AND SERVICE

Service to the Profession:

American Association of Law Schools	2009 to present
Scholarship Section, Executive Board Member, 2022 and 2023	
The Order of the Coif	
Secretary/Treasurer, 2022 to present	
Executive Board, 2021 to present	
Southeastern Association of Law Schools, Inc.	
Past- President / Executive Board Member, 2022-2023	
President, 2021 - 2022	
Vice-President/President-Elect, 2020 - 2021	
American Association of Law Libraries	2004 to present
Member, 2004	
Copyright Committee, 2022 - 2025	
AALL Mentor Program, 2020 - 2021; 2022 - 2023	
Spectrum Article of the Year Award Jury, 2019 - 2020	
Academic Law Libraries Special Interest Section	
Member, 2016 to present	
Past-Chair, 2018 - 2019	
Chair, 2017 - 2018,	
Vice-Chair/Chair-Elect, 2016 – 2017	
Continuing Status/Tenure Committee, Vice-Chair 2022	
Bylaws Presidential Task Force, 2015 - 2016	
Chapter Summit Planning Committee Task Force, 2015 - 2016	

Bylaws Committee, 2009 - 2011
Chair, 2010 - 2011
Vice-Chair, 2009 - 2010

Southeastern Chapter of the American Association of Law Libraries	2004 to Present
Member, 2004	
Program Committee, 2022 - 2023	
Nominations Committee, Chair 2021 - 2022	
Local Arrangements Chair, 2019 Annual Meeting, 2017 - 2019	
Bylaws Committee, Chair, 2016 - 2017	
President, 2015 - 2016	
Vice President, 2014 - 2015	
Board Member, 2014 - 2017	
Virginia Association of Law Libraries	2004 to present
Member, 2004	
Director, 2021 - 2023	
International Association of Law Libraries	2018 to present
International Journal of Legal Information	2018 to present
<i>Book Review Editor</i>	
Society of Law Library Directors	2011 to present
U.S. News /Library Metrics task force	2021
<i>Legal Information Review</i> , Board of Editors	2016 to 2019
Consortium of Southeastern Law Libraries, Board of Directors	
Secretary	2008 - 2010
American Bar Association Site Visits	
University of Missouri-Kansas City, March 2022	
Drake University School of Law, February 2021	
Faulkner Law School, February 2020	
Ohio State University College of Law, October 2018	
Fordham University School of Law, February 2016	
Creighton School of Law, September 2016	

Service to the University:

West Virginia University
Academic Transformation Committee, 2021 and 2022
Dean's Search Committee, Fall 2020

West Virginia University College of Law

Academic Planning, 2019 – 2020; Fall 2021, 2022- 2023 (Chair)
Assessment Committee, 2020 - 2021; Fall 2021
Faculty Development, 2018 to present
Access to Justice Commission, 2019 to 2022
Scholarship Committee, 2018 - 2020
Dean Review Committee, Spring 2020
Appointments Committee, 2019 - 2020

Washington and Lee University

University Intellectual Property Standing Committee, 2015 - 2018
University Art Collections Committee, 2012 - 2018
Student Affairs Committee, 2017 - 2018
Provost Search Committee, 2012 - 2013

Washington and Lee University School of Law

Lectures and Awards Committee, 2016 - 2018
Post Graduate Fellowship Committee, 2016 - 2018
Faculty Library Committee, 2007 - 2016
Law Commencement, 2014
Self-Study Committee, 2014 - 2015
Law Building Committee, 2013 - 2015

University of Richmond School of Law

Career Services Search Committee, 2007
Curriculum Committee, 2004 - 2007

Virginia Continuing Legal Education Board

2009 to Spring 2018

Washington and Lee Law School member to the board
governing Virginia CLE, a non-profit educational
division of the Virginia Law Foundation

Service to the Community:

United Way of Lexington-Rockbridge, Virginia, Board of Directors

2008 - 2012

KEY INITIATIVES

West Virginia University College of Law

Participated in development of cutting-edge scholarly impact report providing citing documents bibliography to faculty members. This report expands our existing scholarly impact report service. A bibliography permits a scholar to see who is citing their work for further engagement, promotion, and development of future scholarly projects. This report builds on the quarterly impact report of impact metrics covering SSRN, an Institutional Repository, HeinOnline, Google Scholar (using

publish or perish), Westlaw journals, Westlaw cases, and Westlaw briefs available to all faculty members by request.

Implemented scholarly communications program to facilitate the promotion and discovery of legal scholarship at West Virginia University College of Law. The law library supports the dissemination of faculty scholarship on SSRN, the West Virginia University law community repository, selected works, and HeinOnline. Scholarly impact metrics are collected every quarter from the West Virginia University law community repository, SSRN, HeinOnline, Google Scholar (using publish or perish), and Westlaw for all tenured and tenure track faculty. Data collected is quantitative as to the total number of citing references to faculty work and qualitative (who and for what purpose) as to the nature of the citation. Scholarly impact metrics are but a single tool for informing a scholar as to the life cycle of their scholarship.

Led team of librarians in the creation of one credit asynchronous Introduction to Legal Research class with multiple forms of formative and summative assessment for fall 2019 as part of COVID-19 response.

Established the Racial Justice Collection as a collection of materials to encourage engagement, awareness, and understanding targeting topics of gender, sex, class, LGBTQ+ studies, indigenous studies, settler colonialism studies, and the environment.

Engaged in the strategic planning process, developed strategic initiatives focuses on library service to the law school, University, community, and state resulting in the strategic map at <https://www.law.wvu.edu/files/d/22218731-41c0-4392-9a55-dc7798eff355/law-library-strategic-map.pdf>.

Increased support for faculty scholarship through the establishment of a library research assistant program.

Increased outreach efforts aimed at the bench and bar to meet the legal information needs of the bench and bar and citizens of West Virginia. Initiatives achieved include support for the Center for Consumer Law and Education, creation of research guides in support of Attorney Services and West Virginia legal research, a streamlined document delivery service, continuing legal education programming, and increased outreach efforts through the *West Virginia Bar Blast*.

Washington and Lee University School of Law

Supervised a team of as many as 17 FTE in the library and faculty services departments and 6 teaching assistants known as Burks Scholars.

Maintained nationally recognized W&L Law Journal Rankings.

Implemented institutional repository to promote legal scholarship and preservation of information. Became the fourteenth bepress law repository to reach one million downloads.

Established Washington and Lee Law Reads program for law school to highlight the importance of reading for pleasure. *To Kill a Mockingbird* and *All the President's Men* featured as the first two selections with the event culminating in a panel discussion featuring noted experts from multiple departments within the University.

Created McThenia Research Assistant pool for a law library to expand quality research support for faculty scholarship.

Increased number of dual-degreed librarians through strategic realignment of library resources and elimination of obsolete workflows.

Created Student News Awareness Program and faculty current awareness program utilizing news aggregator InfoNgen. This initiative supported the creation and dissemination of a highly individualized current awareness newsletter for faculty and provides students with timely access to the news of the week.

Designed and built library space for the millennial generation within the existing footprint of the library in a manner to support and further facilitate a strategic transformation of the law library from a traditional library to a service organization supporting the faculty, students, and administration. As part of such renovation, I worked to ensure gender-neutral restrooms and disability accessibility.

Using the liberal arts model, created and taught *Introduction to the Legal Profession* course for undergraduates in Washington & Lee's innovative spring term semester.

Instituted Student Library Committee for input on library facility, policy, and initiatives.

Fostered digitization of materials from the Powell and Law School Archives, Virginia Board of Bar Examiners, and Virginia Supreme Court Records creating discoverable content available via a simple Google search.

Engaged in and completed initial strategic plan, created second strategic plan structured as a forward-thinking strategic map designed to support goal setting supporting library mission with accountability through assessment.

OTHER REPRESENTATIVE LEGAL EXPERIENCE

Cadwalader, Wickersham & Taft , New York, NY <i>Senior Associate</i>	2001 to 2002
Kennedy Covington Lobdell & Hickman, LLP , Charlotte, NC <i>Senior Associate</i>	1997 to 2000
Hunter, Maclean, Exley & Dunn, P.C. , Savannah, GA <i>Associate</i>	1995 to 1996

Womble Carlyle Sandridge and Rice, PLLC, Winston-Salem, NC
Associate

1992 to 1994

BAR ADMISSIONS

North Carolina (1991, active) Georgia (1994, inactive) New York (2001, retired)