

CAROLINE L. OSBORNE

Associate Professor of Law and Director of the Law Library
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https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=907671

ACADEMIC EXPERIENCE

West Virginia University College of Law, Morgantown, WV 2018 to present
Associate Professor of Law and Director of the Law Library

Washington and Lee University School of Law, Lexington, VA 2007 to 2018
*Assistant Dean of Legal Information Services and
Professor of Legal Research, 2010 to June 2018
Acting Law Librarian (Director) and Lecturer in Law, 2009 - 2010
Research and Instructional Services Librarian and
Lecturer in Law, 2007-2009*

University of Richmond School of Law, Richmond, VA 2004 - 2007
Reference and Research Services Librarian

University of North Carolina at Chapel Hill, Chapel Hill, NC 2003
*Katherine R. Everette Law Library, Intern and Faculty Research
Library Assistant*

EDUCATION

University of North Carolina at Chapel Hill, Chapel Hill, NC 2003
M.S.L.S.

Emory University School of Law, Atlanta, GA 1992
LL.M. in Taxation
Merit Scholar 1991 - 1992

University of Richmond, Richmond, VA 1991
J.D.
University of Richmond Law Review
The McNeill Law Honor Society – invitation
limited to top 10% by class rank
Merit Scholar 1989 - 1991
American Jurisprudence Book Award - Civil Procedure II

AWARDS

American Association of Law Libraries Special Interest Section Outstanding Article Award – Caroline L. Osborne and Stephanie Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work*. 39 LEGAL REF. SERVICES Q. 283 (2020).

American Association of Law Libraries Law Library Publications Award, Print Division — The Library at Washington and Lee University School of Law Lexington, VA, *Celebrating Scholarship at W&L* (2016).

American Association of Law Libraries Academic Libraries Special Interest Section Outstanding Article Award — James M. Donovan, Carol A. Watson, and Caroline L. Osborne, *The Open Access Advantage for American Law Reviews*, 1 JPTOS 1 (2015).

SCHOLARSHIP

Articles:

Caroline L. Osborne and Stephanie Miller, *The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work*. 39 LEGAL REF. SERVICES Q. 283 (2020).

Caroline L. Osborne, *A Research Tool is Not Law: A Response to Code Revision Commission v. Public.Resource.Org, Inc.* 28 TEXAS INTELL. PROP. L. J. (2019).

Caroline L. Osborne and Stephanie C. Miller, *Curricular Changes in Legal Research Instruction: An Empirical Study*, 37 LEGAL REF. SERVICES Q. 97 (2018).

Caroline L. Osborne, *International Investment Laws and Alternative Dispute Resolution: A Guide to Web Based Resources*, 46 INT'L. J. LEGAL INFO. 181 (2018).

Caroline L. Osborne, *Programming to Promote Information Literacy in the Era of Fake News*, 35 INT'L. J. LEGAL INFO. 46 (2018).

Caroline L. Osborne, *The Legal Research Plan and the Research Log: An Examination of the Role of the Research Plan and Research Log in the Research Process*, 35 LEGAL REF. SERVICES Q. 179 (2016).

Caroline L. Osborne, *The State of Legal Research Education: A Survey of First Year Legal Research Programs or 'Why Johnny and Jane Cannot Research,'* 108 LAW LIBR. J. 403 (2016).

James M. Donovan, Carol A. Watson, and Caroline L. Osborne, *The Open Access Advantage for American Law Reviews*, 1 JPTOS 1 (2015).

Caroline L. Osborne, *A Methodical Approach to Legal Research: The Legal Research Plan, an Essential Tool for Today's Law Student and New Attorney*, 32 LEGAL REF. SERVICES Q. 54 (2013).

Book Chapters:

Caroline L. Osborne, Chapter 8, Legal Periodicals, Indexes, Directories and Statistical Information, in *A GUIDE TO LEGAL RESEARCH IN VIRGINIA* (Virginia CLE Publications 8th ed. 2017).

Caroline L. Osborne et al., Appendix C to *THE BOULDER STATEMENTS ON LEGAL RESEARCH EDUCATION: THE INTERSECTION OF INTELLECTUAL AND PRACTICAL SKILLS* (Susan Nevelow Mart ed. 2014).

Edited Works:

INT'L J. LEGAL INFO., Book Review Editor, Volume 47, Issue 3., Winter 2019 to present.

Other:

Caroline L. Osborne, *Ask a Director: Reporting Accomplishments*, 22 AALL SPECTRUM 36 (2018).

Caroline L. Osborne, Amy Eaton, & Carol Watson, *Securing Professional Development: Getting to Yes*, 22 AALL SPECTRUM 14 (2018).

Caroline L. Osborne, *Hashtag Information: Research in the Era of Social Media*, 66 VA. LAW. 47 (2018).

Caroline L. Osborne, *Identification of Trends in the Teaching of Legal Research* (unpublished Master's Thesis, U. of North Carolina at Chapel Hill, 2003) (copy on file with the School of Information and Library Sciences, available at <http://ils.unc.edu/mspapers/2902.pdf>).

Caroline L. Osborne & Jennifer Rinalducci, *Evaluation of Web-Based Resources within the Art History Discipline*. Technical Report, School of Information and Library Science, University of North Carolina at Chapel Hill (2002) (available at <http://sil.unc.edu/research/publications/reports/TR-2002-04.pdf>).

Works in Progress:

Copyright, Pandemics, and Emergencies: When Desperate Times Dictate Contextual Responses
Current draft available at https://privpapers.ssrn.com/sol3/papers.cfm?abstract_id=3895962 .

This article explores fair use, the library exception, the first sale doctrine, and controlled digital lending as responses to copyright in the context of permitting libraries to digitize materials existing exclusively in print in their collection for use in teaching, research and scholarship by students, faculty, and other patrons. Also included is a decision matrix to be employed as a tool for analysis in making the decisions as to digitization of print resources in response to instances of emergencies.

The Problem of Special Collections and Changing Views

This article explores responses to difficult items held in library special and archival collections. For example, how might one approach a collection possessing as an asset a portrait of an attorney arguing in opposition to *Brown v. Board of Education*?

Open Access Citations, A Growth Industry?

This article uses empirical analysis to consider the practice of citation to the open access form of scholarship in repositories such as SSRN and institutional repositories.

The Intersection of Legal Research and Legal Analysis

A book proposal for Carolina Academic Press focusing on research skills and legal analysis. The proposal's premise is that legal analysis is at the center of research.

PRESENTATIONS, WORKSHOPS, CONFERENCES, & OTHER INVITATIONS

Lessons Learned from the Pandemic, Discussion Group, Southeastern Association of Law Schools, Amelia Island, Florida, July 29, 2021

Citation and the Law Symposium, Yale Law School, Virtual Conference, April 22 - 23, 2021

West Virginia Law Review Symposium 2021, *Artificial Intelligence and the Law, Day Two Introduction*, Virtual Conference, February 26, 2021

Future-proofing the Law Library – Effectively Incorporate future-proofing into Strategic Planning, Discussion Group, Southeastern Association of Law Schools, Virtual Conference, August 8, 2020

Problematic Collections: Digitization Surprises, Access, and Privacy, American Association of Law Libraries, Virtual Conference, July 2020

The Scholarly Impact Matrix: An Empirical Study of How Multiple Metrics Create an Informed Story of a Scholar's Work, KRELL Workshop Series University of North Carolina, Virtual Workshop, April 6, 2020

Providing Non-Traditional Library Services: A Bridge Too Far or Part of a Responsive Relationship, Southeastern Association of Law Schools, Discussion Group, Boca Raton, FL August 3, 2019

Maximizing Your Faculty's Scholarly Impact: Techniques to Increase Findability, American Association of Law Libraries, Washington, DC, July 16, 2019

Lessons Learned, Teaching the Teachers Conference, Atlanta, GA, May 31, 2019

The Law School Roaring Twenties/Great Depression: The View from the Director's Suite on the Challenges Facing Law Schools and Law Libraries in the 21st Century, Southeastern Chapter of American Association of Law Libraries, Hot Springs, VA, March 22, 2019

Reaping the Benefits of Mentors and Trusted Advisors, Southeastern Chapter of American Association of Law Libraries, Institute, Hot Springs, VA, March 21, 2019

Law Libraries and Technology Disruption in Legal Information, Legal Education, and the Practice of Law, Discussion Group, Southeastern Association of Law Schools, Ft. Lauderdale, FL, August 2018

Fake News, Post – Truth, and Information Literacy, Panel, Southeastern Association of Law Schools, Nashville, TN, April 13, 2018

Information Literacy in a False/Fake News World, Panel, International Association of Law Libraries, Atlanta, GA, October 25, 2017

Funding Professional Development: Getting a Bigger Bang for Your Buck, Virginia Library Association, Norfolk, VA, October 12, 2017

Legal Research and Law Practice Technology Pedagogy, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, July 31, 2017

Maximizing Scholarly Impact, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, July 31, 2017

Show Me the Money: Funding Professional Development, American Association of Law Libraries, Austin, TX, July 17, 2017

An Inspired Classroom or Meeting: Re-inventing Yourself and Your Approach, Southeastern Chapter of American Association of Law Libraries, Raleigh, NC, March 31, 2017

The Alchemy of Your Career: Turning Straw into Gold, Virginia Library Association, Hot Springs, VA, October 27, 2016

Law Practice, Legal Technology, and Law Libraries, Panelist, Southeastern Association of Law Schools, Amelia Island, FL, August 9, 2016

Law Libraries and Legal Education – Financial Drain or Transformational Resource, Discussion Group, Southeastern Association of Law Schools, Amelia Island, FL, August 8, 2016

Accreditation Under the New ABA Standards, Society of Academic Law Library Directors, Northwestern Law School, Chicago, IL, July 7, 2016

Isn't This Class Just Dicta? Making Legal Research Relevant and Things You Wish You'd Known, Southeastern Chapter of American Association of Law Schools, Dallas, TX, April 14, 2016

Privacy and the Digital Collection: Best Practices, Southeastern Chapter of American Association of Law Libraries Institute, Lexington, KY, April 16, 2016

Privacy and the Digital Collection: Lessons Learned and Best Practices, Virginia Library Association, Richmond, VA, October 22, 2015

Libraries Adding Value: The Potential of the 21st Century Law Library, Discussion Group, Southeastern Association of Law Schools, Boca Raton, FL, August 2, 2015

University of North Texas 2015 Open Access Symposia: *The Open Access Advantage for American Law Reviews*, University of North Texas, Dallas, TX, May 19, 2015

Open Access Institutional Repositories and Promotion of Faculty Scholarship, Discussion Group, Southeastern Association of Law Schools, Amelia Island, FL, August 5, 2014

The Risk, the Plan, the Payoff, Webinar, bepress, April 29, 2014

New Frontiers in Legal Research Education: Implementing Alternative Methods of Legal Research Instruction — One Year Later, Southeastern Chapter of American Association of Law Libraries, Knoxville, TN, April 5, 2014

Job Satisfaction: What Each of Us Do to Put it in Reach at Washington and Lee, Southeastern Chapter of American Association of Law Libraries, Knoxville, TN, April 3, 2014

The Necessity, the Plan, the Payoff: Implementing a Law Repository at Washington and Lee, Virginia Association of Law Libraries, October 25, 2013

The Risk, the Plan, the Payoff: Implementing a Law Repository at Washington and Lee, American Association of Law Libraries, Seattle, WA, July 14, 2013

Something Borrowed, Something Blue: Student Services for the Millennial Generation, Southeastern Chapter of American Association of Law Libraries, April 20, 2013

Bespoke Librarian: How to Craft Made-to-Order Faculty Services, Southeastern Chapter of American Association of Law Libraries, Decatur, GA, April 19, 2013

Finding Common Ground to Produce Practice Ready Graduates, Southeastern Chapter of American Association of Law Libraries, Institute, Decatur, GA, April 18, 2013

Boulder Conference on Legal Information: Scholarship and Teaching 2012, Harvard University, Cambridge, MA, July 19 - 21, 2012

Lexis Legal Research & Writing Summit April 25 - 26, 2011

Faculty Panel, Lexis-Nexis Law School Team Meeting, Ft. Lauderdale, FL, June 20 - 23, 2011

COURSES TAUGHT

West Virginia University College of Law

Copyright Law	2020
Cultural Property Law	2019, Fall 2021
Introduction to Legal Research	2018 to present

Washington and Lee University School of Law

Copyright Law	2017
Legal Research I	2015 to 2018
Advanced Legal Research	2007 to 2016
Burks Scholar Legal Research Program	2008 to 2018
Introduction to the Legal Profession (Spring Term undergraduate course)	2015 and 2017

University of Richmond School of Law

Legal Research I and II	2004 - 2007
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PROFESSIONAL MEMBERSHIPS AND SERVICE

Service to the Profession:

The Order of the Coif

Executive Board	2021 to present
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Southeastern Association of Law Schools, Inc.

President	2021 - 2022
Vice-President/President Elect	2020 - 2021

American Association of Law Libraries

Member, 2004 -	2004 to present
AALL Mentor Program, 2020 - 2021	
Spectrum Article of the Year Award Jury, 2019 - 2020	
Academic Law Libraries Special Interest Section	
Member, 2016 to present	
Past-Chair, 2018 - 2019	
Chair, 2017 - 2018,	
Vice-Chair/Chair Elect, 2016 - 2017	
Bylaws Presidential Task Force, 2015 - 2016	
Chapter Summit Planning Committee Task Force, 2015 - 2016	

Bylaws Committee, 2009 - 2011 Chair, 2010 - 2011 Vice-Chair, 2009 - 2010	
Southeastern Chapter of the American Association of Law Libraries Member, 2004 - Local Arrangements Chair, 2019 Annual Meeting, 2017 - 2019 Chair, Bylaws Committee, 2016 - 2017 President, 2015 - 2016 Vice President, 2014 - 2015 Board Member, 2014 - 2017	2004 to Present
Virginia Association of Law Libraries Member, 2004 – Director, 2021	2004 to present
International Association of Law Libraries	2018 to present
International Journal of Legal Information <i>Book Review Editor</i>	2018 to present
Society of Law Library Directors U.S. News /Library Metrics task force	2011 to present 2021
<i>Legal Information Review</i> , Board of Editors	2016 to 2019
COSELL, Board of Directors Secretary	2008 - 2010
American Bar Association Site Visits University of Missouri-Kansas City, <i>scheduled March 2022</i> Drake University School of Law, February 2021 Faulkner Law School, February 2020 Ohio State University College of Law, October 2018 Fordham University School of Law, February 2016 Creighton School of Law, September 2016	
Service to the University:	
West Virginia University Academic Transformation Committee, Spring 2021 Dean's Search Committee, Fall 2020	
West Virginia University College of Law Assessment Committee, 2020 - 2021 Faculty Development, 2018 to present	

Access to Justice Commission, 2019 to present
Scholarship Committee, 2018 - 2020
Dean Review Committee, Spring 2020
Appointments Committee, 2019 - 2020
Academic Planning, 2019 - 2020

Washington and Lee University

University Intellectual Property Standing Committee, 2015 - 2018
University Art Collections Committee, 2012 - 2018
Student Affairs Committee, 2017 - 2018
Provost Search Committee, 2012 - 2013

Washington and Lee University School of Law

Lectures and Awards Committee, 2016 - 2018
Post Graduate Fellowship Committee, 2016 - 2018
Faculty Library Committee, 2007 - 2016
Law Commencement, 2014
Self-Study Committee, 2014 - 2015
Law Building Committee, 2013 - 2015

University of Richmond School of Law

Career Services Search Committee, 2007
Curriculum Committee, 2004 - 2007

Virginia Continuing Legal Education Board

2009 to Spring 2018

Washington and Lee Law School member to board governing Virginia CLE, a non-profit educational division of the Virginia Law Foundation

Service to the Community:

United Way of Lexington-Rockbridge, Virginia, Board of Directors

2008 - 2012

KEY INITIATIVES

West Virginia University College of Law

Led team of librarians in creation of one credit asynchronous Introduction to Legal Research class with multiple forms of formative and summative assessment for fall 2019 as part of COVID-19 response.

Established the Racial Justice Collection as a collection of materials for the purposes of encouraging engagement, awareness, and understanding targeting topics of gender, sex, class, LGBTQ+ studies, indigenous studies, settler colonialism studies, and the environment.

Engaged in strategic planning process, developed strategic initiatives focuses on library service to the law school, University, community, and state resulting in the strategic map at <https://www.law.wvu.edu/files/d/22218731-41c0-4392-9a55-dc7798eff355/law-library-strategic-map.pdf> .

Increased support for faculty scholarship through establishment of library research assistant program.

Implemented scholarly communications program to facilitate promotion and discovery of legal scholarship of West Virginia University College of Law. The law library supports dissemination of faculty scholarship on SSRN, the West Virginia University law community repository, selected works, and HeinOnline. Scholarly impact metrics are collected on a quarterly basis from the West Virginia University law community repository, SSRN, HeinOnline, Google Scholar (using publish or perish) and Westlaw for all tenured and tenure track faculty. Data collected is quantitative as to total number of citing references to faculty work and qualitative (who and for what purpose) as to nature of the citation. Scholarly impact metrics are but a single tool to informing a scholar as to the life cycle of their scholarship.

Increased outreach efforts aimed at bench and bar to meet the legal information needs of the bench and bar and citizens of West Virginia. Initiatives achieved include support for the Center for Consumer Law and Education, creation of research guides in support of Attorney Services and West Virginia legal research, a streamlined document delivery service, continuing legal education programming, and increased outreach efforts through the *West Virginia Bar Blast*.

Washington and Lee University School of Law

Supervised a team of as many as 17 FTE in the library and faculty services departments and 6 teaching assistants known as Burks Scholars.

Maintained nationally recognized W&L Law Journal Rankings.

Implemented institutional repository to promote legal scholarship. Became the fourteenth bepress law repository to reach one million downloads.

Established Washington and Lee Law Reads program to law school to highlight the importance of reading for pleasure. *To Kill a Mockingbird* and *All the President's Men* featured as the first two selections with event culminating in a panel discussion featuring noted experts from multiple departments within the University.

Created McThenia Research Assistant pool for law library to expand quality research support for faculty scholarship.

Increased number of dual degreed librarians through strategic realignment of library resources and elimination of obsolete workflows.

Created Student News Awareness Program and faculty current awareness program utilizing news aggregator InfoNgen. This initiative supported the creation and dissemination of a highly individualized current awareness newsletter for faculty and provides students with timely access to the news of the week.

Designed and built library space for millennial generation within existing footprint of the library in a manner to support and further facilitate a strategic transformation of law library from traditional library to a service organization supporting the faculty, students, and administration.

Using liberal arts model, created and taught *Introduction to the Legal Profession* course for undergraduates in Washington & Lee's innovative spring term semester.

Fostered digitization of materials from the Powell and Law School Archives, Virginia Board of Bar Examiners and Virginia Supreme Court Records creating discoverable content available via a simple Google search.

Engaged in and successfully completed initial strategic plan, created second strategic plan structured as forward-thinking strategic map designed to support goal setting supporting library mission with accountability through assessment.

OTHER REPRESENTATIVE LEGAL EXPERIENCE

Cadwalader, Wickersham & Taft, New York, NY 2001 to 2002
Senior Associate

Kennedy Covington Lobdell & Hickman, LLP, Charlotte, NC 1997 to 2000
Senior Associate

Hunter, Maclean, Exley & Dunn, P.C., Savannah, GA 1995 to 1996
Associate

Womble Carlyle Sandridge and Rice, PLLC, Winston-Salem, NC 1992 to 1994
Associate

BAR ADMISSIONS

North Carolina (1991, active) Georgia (1994, inactive) New York (2001, retired)